# **ANGORFA BOOKING TERMS AND CONDITIONS**

Please read the following information carefully. When you make a booking, these conditions are deemed to have been accepted by you.

By making any Booking with us, you confirm that you accept these terms and conditions and agree to comply with them.

### Booking

Anyone making a booking must :

be 18 years of age or over and have the legal capacity to enter into legally binding agreements

possess a valid payment method (Cheque and Bacs).

By making a booking you are making an offer to:

enter into a Rental contract between you and the owners of the property.

pay all amounts due in respect of the deposit and Rental charges. All bookings are secured with a thirty per cent **non refundable** deposit and all rental charges are to be paid in full within six weeks prior to the date of holiday or the booking will be considered cancelled.

### **Cancellation of booking by Owners**

The owner reserves the right to cancel any bookings due to events or circumstance beyond their reasonable control. They agree to refunding in full all monies paid to them for the booking.

### **Your Responsibilities**

You must make sure that all the information you provide in connection with your Booking is true, accurate, current and complete. If any of your details change (e.g. email address, postal address), you must promptly update your details.

You accept financial responsibility for all transactions made under your name or account.

You promise to the Owner that during the Holiday Period:

1 that the number of people and pets occupying the Property will not exceed the number stated on in your Booking Confirmation;

2 that the Property will be used solely for the purpose of a holiday by you and your Guests;

3 that you will (and ensure that your Guests will) show all due consideration and respect for any Owners and their representatives and neighbours or other persons or parties that have a connection with the Property. This includes refraining from abusing your stewardship of the Property or dangerous, offensive, violent or anti-social behaviour towards such persons or parties;

4 that you will (and ensure that your Guests will) use the Property and Rental Services lawfully, will not abuse any facilities provided as part of the Rental Services and will comply with any health and safety or other policies or instructions notified to you by the Owner in connection with the Property;

5 to allow the Owner or his representative to access the Property at any reasonable time during the Holiday Period provided the Owner provides reasonable advance notice (except in emergencies);

6 to keep the Property and all furniture, utensils, equipment, fixtures and fittings in or on the Property in the same state of repair and condition as at the commencement of the Holiday Period and to ensure that at the end of that period the Property is left in the same state of order and cleanliness in which it was found. **The Owner may make an additional**, **reasonable charge for professional cleaning after your and your Guests' occupancy as may be required to return the Property to its original state of cleanliness and tidiness;** 

7 to report as soon as possible to the Owner (or his representative) any breakages or damage caused by you or your Guests during the Holiday Period. **Without affecting any** other remedies that the Owner has under the Rental Contract, you promise to fully reimburse the Owner for the cost of replacement or repair for such breakages or damage. **8** to arrive at 4 p.m. on the arrival day and to vacate the property by 10 a.m. on the day of departure unless you have selected alternative check-in and check-out dates during the Booking process (as detailed in your Booking Confirmation) or agreed otherwise with the Owner;

9 not to allow any person other than you and your Guests to use the facilities and amenities of the Property without the express permission of the Owner; and

10 to notify all Guests before the Holiday Period starts of your and their obligations under this paragraph

11.You will be responsible for all Guests staying at the Property and the things they do (and do not do) even if you do not stay there yourself during the Holiday Period.

12 In the event that you or any Guest fails to comply with the requirements set out above in the above paragraph the Owner (or their representative) can refuse to allow you and your Guests to enter and stay at the Property or can require you and your Guests to leave the Property before the end of the Holiday Period. In either case, you will be treated as having broken the terms of Rental Contract and the provision set out in the Owners' right to end a Rental Contract section will apply. (See below)

#### Pets

If you take a pet to the Property that exceeds the stated number/size of pet(s), the Owner (or his representative) has the right to:

1 refuse to allow you and your Guests to enter or stay in the Property; or

2 ask you and your Guests to leave the Property before the end of the Holiday Period.

3 You will be liable for all damage caused by your and your Guests' pets. If you are bringing a pet/pets in the Property, you should remove all traces (inside and outside) from the Property of pet occupation before you and your Guests' vacate the Property at the end of the Holiday Period. **The Owner may make an additional, reasonable charge for professional cleaning after you and your Guests' occupancy due to any pets that**  **have stayed at the Property.** You must not allow pets on beds or on furniture within the Property and pets must not be left alone in the Property at any time.

## Owners' responsibilities and promises to you

The Owner will:

1.Ensure that the Property is vacant and that you and your Guests have exclusive access to the Property for the full period of the Holiday

2.Promise you that they have the right to enter into a rental contract with you

3.Not make any use of the Property (including conducting any viewings of the Property) during the Holiday Period;

4.Show all due consideration and respect to you and your Guests including refraining from any dangerous, offensive, violent or anti-social behaviour towards you and your Guests;

5. Comply with the terms of the Rental Contract and act in good faith at all times

6. Ensure that the property is maintained, clean, tidy and in good repair at the start of the holiday

3 Ensure that suitable arrangements are in place for you to collect and return the keys/access cards for the Property;

# Owners' right to end a Rental Contract

An Owner may immediately terminate their Rental Contract with you if:

1 you and your Guests do not comply with the obligations set out in the paragraph that outlines the responsibilities of the guest

2 you do not comply with the applicable rules on pets in accordance with the paragraph concerning pets

3. circumstances or events outside the Owner's reasonable control prevent or are likely to prevent you and your Guests from staying at the Property for the Holiday Period.

# Consequences of the Rental Contract ending

If the Rental Contract ends during the Holiday Period, you must:

1 leave the Property together with all Guests within two hours of notification.

2 return the keys/access cards to the location instructed by the Owner.

3. In the event of termination of contract during the stay as a result of having broken terms and conditions, no prorated refund will be given